



CALIFORNIA WATER SERVICE

Los Altos District 949 B Street
Los Altos, CA 94024 Tel: (650) 917-0152

July 26, 2015

*Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.*

DRINKING WATER WARNING

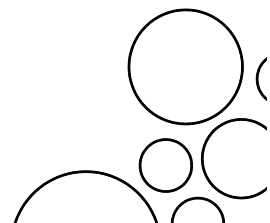
**E. coli and total coliform were found in your water supply on July 26, 2015.
These bacteria can make you sick and are a particular concern for people
with weakened immune systems.
DO NOT DRINK OR COOK WITH THE WATER WITHOUT BOILING IT FIRST.**

California Water Service (Cal Water) and the State Division of Drinking Water advise customers who reside on streets within the boundaries in the attached map to boil water for one minute or use bottled water for drinking, making ice, brushing teeth, washing dishes, and preparing food until further notice. Boiling kills bacteria and other organisms in the water. Customers should also discard ice cubes made from tap water or their refrigerator's water line. If you have pets and are unsure about providing water to them during this advisory, please consult your veterinarian. Tap water is safe for showering, bathing, and other household uses.

E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal waste. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. It is important to note that these symptoms are not always caused by organisms in drinking water. In any case, if you experience the symptoms and they persist, you may wish to seek medical advice.

E. coli may pose a special risk to infants, young children, some of the elderly, and people with severely compromised immune systems. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of microbial infection are available from U.S. EPA's Safe Drinking Water Hotline at 1-800-426-4791.

(more on back)





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The positive samples were received after a main repair was made on Friday, July 24. Cal Water is currently conducting additional water quality testing. We will inform you when you no longer need to boil your water.

We expect to have test results on Wednesday, July 29. If you prefer to use bottled water, you may save your receipts for reimbursement by Cal Water. For reimbursement, please bring your receipts to our office, located at 949 "B" Street in Los Altos, CA, 94024, or mail them to the same address to the attention of Chris Wilson.

We apologize for the inconvenience. Protecting your health and safety is our highest priority. For more information, call Cal Water's Customer Center at (650) 917-0152.

Secondary Notification Requirements

Please note that the following customers have secondary notification requirements within 10 days of receipt of this notice pursuant to the Health and Safety Code Section 116450G:

- Schools: Must notify employees, students, and if students are minors, parents.
- Residential rental property owners or managers, including nursing homes and care facilities: Must notify tenants.
- Business property owners, managers, or operators: Must notify employees of businesses located on the property.

We encourage other recipients to share this information with other people who drink this water but may not have received this notice. You can share the information by posting this notice in a public place or distributing copies.

